



# NYC Ferry





# COMMUNITY OUTREACH

Our team works with local leaders, schools, businesses, NYCHA, and non-profit organizations to ensure residents and commuters understand how to access NYC Ferry across New York City.

Outreach activities include:

- Neighborhood canvassing
- Tabling at local events
- Presenting to community groups
- Supporting local initiatives and events
- Volunteering at our All Hands on Deck initiative
- Captains in Kayaks + Paddlers in the Pilothouse
- Ferry ride-alongs
- Partnering with career programs



# ONE-WAY FARES

**\$1.45**  
DISCOUNTED FARE

SENIOR CITIZENS, PERSONS WITH DISABILITIES  
FAIR FARES NYC PARTICIPANTS & NYC HS STUDENTS

**\$2.90**  
PER TICKET PURCHASED IN THE 10-TRIP PASS

ADULT REGULAR RIDERS

**\$4.50**  
ONE-WAY BASE FARE  
ADULT REGULAR RIDERS



7 Day a Week, Year-round Service | 6AM - 10:PM | Contactless Ticket Scanning

# NYC FERRY FLEET

- Two ferry classes
  - 150 passenger capacity
  - 350 passenger capacity
- Accessible and ADA compliant
- Charging stations throughout the ferry
- Onboard restrooms and hand sanitizing stations
- Onboard concessions
- Open-air upper deck
- Climate controlled lower deck



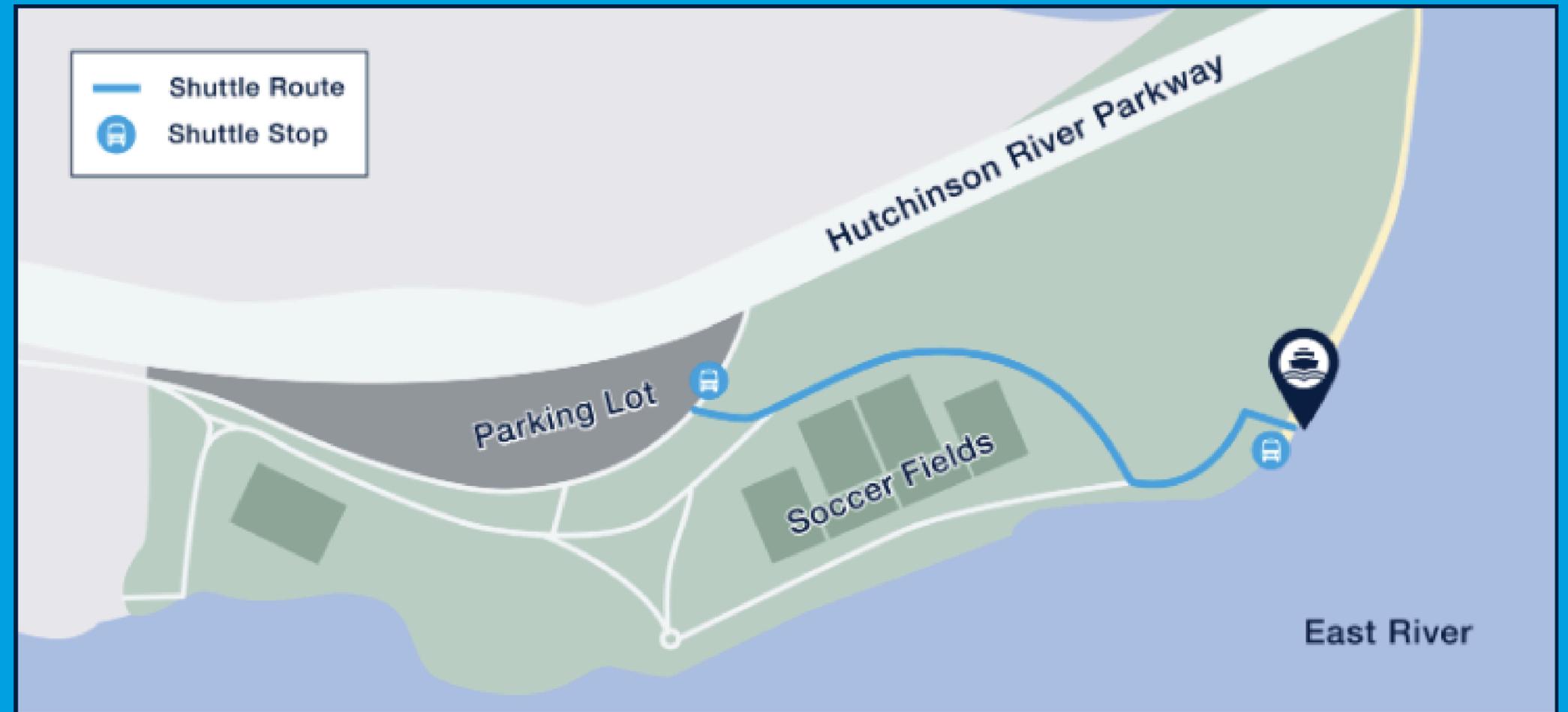
# ACCESSIBILITY ON NYC FERRY

- Accessible and ADA compliant fleet of 38 vessels
- All NYC Ferry vessels are front-loading via minimal incline ramps for accessible boarding and de-boarding
- Available seating for wheelchair and mobility scooter users
- Shuttle bus services carry passengers to and from NYC Ferry at the Rockaway and Throggs Neck/Ferry Point Park landings
- Digital displays on landings and on board provide real time service alerts and updates for passengers
- Verbal on-board announcements
- Easy to use and accessible website and mobile app with information available in multiple languages



# FERRY POINT PARK SHUTTLE

- Weekday morning service from 5 - 10AM
- Weekday evening service from 3PM until the final NYC Ferry arrival/departure



# ROCKAWAY SHUTTLE

- Rockaway West: weekday service from 5AM - 8PM
- Rockaway West: weekend service from 8:45AM - 7:45PM
- Rockaway East: weekday service from 4:45AM - 8:30PM
- Rockaway East: weekend service from 8:30AM - 7:45PM





# CAREERS AT NYC FERRY

- No experience needed positions
- Internally teach and train new hires
- Promote internally
- Opportunities to build careers in maritime
- Full-time benefits
- Transportation TWIC Card reimbursement
- Support getting a Captain's license
- Overnight positions available
- Hornblower offers rewards and benefits to crew members at participating stores

View and apply to available careers at [ferry.nyc/careers](https://ferry.nyc/careers)



# TICKETS + TRANSFERS

- One-way ticket: \$4.50
- 10 pack: \$29 (\$2.90 each)
- Tickets can be purchased on the NYC Ferry app or at vending machines at each landing
- NYC Ferry tickets are separate from the MTA
- Tickets must be purchased before boarding
- NYC Ferry offers contactless ticketing with both paper and digital tickets
- Hold on to your ticket! Your NYC Ferry ticket includes one free transfer within 120 minutes of activation



# FERRY DISCOUNT PROGRAM ELIGIBLE PARTICIPANTS

- Seniors, aged 65 and older
- People with disabilities
- Current participants in the Fair Fares NYC program
- NYC high school students

# ELIGIBILITY DOCUMENTS

## SENIORS

- Government issued ID
- Expired government issued ID - up to 3 years
- Passport from any country
- Tribal ID
- USCIS Registration Card / Permanent Resident Card / Green Card / Naturalization Certificate
- Adoption Papers
- Birth Certificate
- Medicare Card

## PEOPLE WITH DISABILITIES

- MTA Reduced-Fare MetroCard
- Access-A-Ride ID
- Medicare Card (under 65)
- New York State Commission for the Blind Registration Letter
- Disability Award Letter from the Social Security Administration, Railroad Retirement Board, or the U.S. Postal Service
- Veterans Administration Letter

## FAIR FARES NYC PARTICIPANTS

- A photo of a valid Fare Fares MetroCard and entering the Fair Fares MetroCard serial number
- A screenshot of your Access HRA account showing current enrollment, serial number, and enrollment/expiration dates



# NYC FERRY DISCOUNT PROGRAM

## How to Apply

1. Complete the online application or submit a paper application
2. Select your preferred method of communication
3. Hear back within 30 days
4. Purchase tickets in the NYC Ferry app or in person by visiting the Wall St./Pier 11 ticketing window
5. Board the ferry and enjoy your ride!

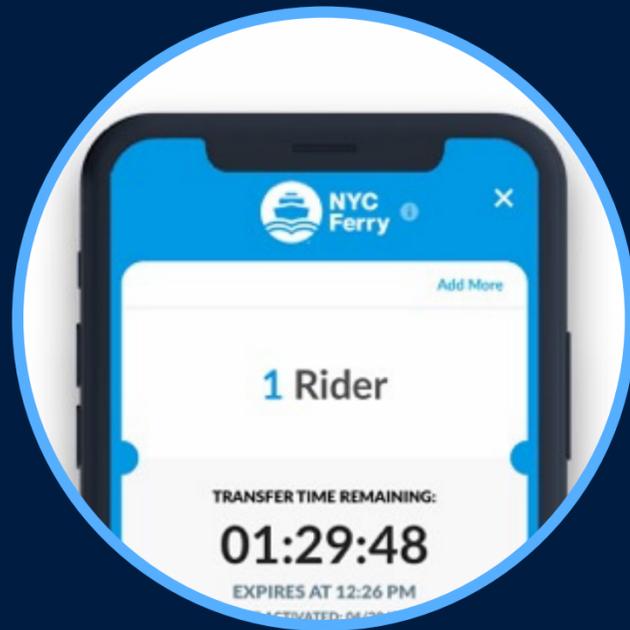


# NYC FERRY STUDENT DISCOUNT PROGRAM

## How to Apply

1. Log in or create a NYC Student Account (NYCSA)
2. Within the NYCSA portal, navigate to the “Transportation” tab
3. If the student is eligible, there should be a pop up with the NYC Ferry logo with a button to “request discount code”
4. If you would like to purchase tickets in the NYC Ferry App, apply the unique ferry discount code assigned to your student in the NYC Ferry Promo Code tab in the App
5. If you would like to purchase paper tickets at the Wall St./Pier 11 ticketing window, enter the unique ferry discount code assigned to your student in the paper ticket application, available online below or at the Wall St./Pier 11 Ticketing window

# BUYING YOUR DISCOUNT TICKET

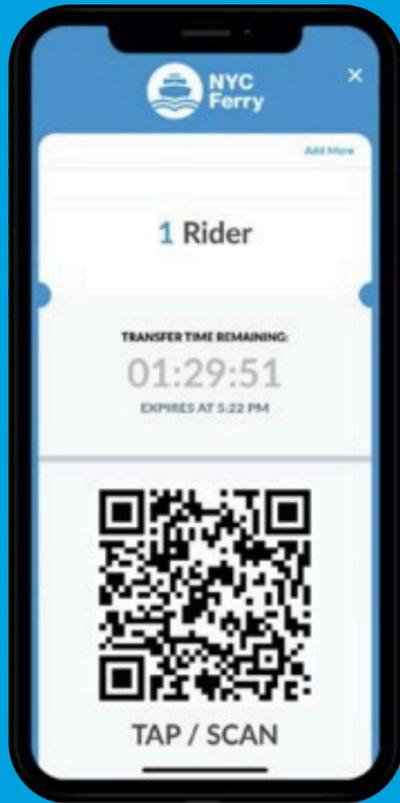


**NYC Ferry  
App**

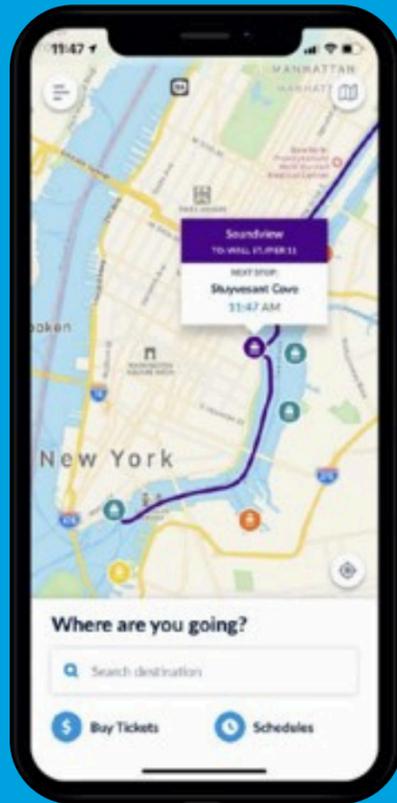


**Wall Street  
/ Pier 11**

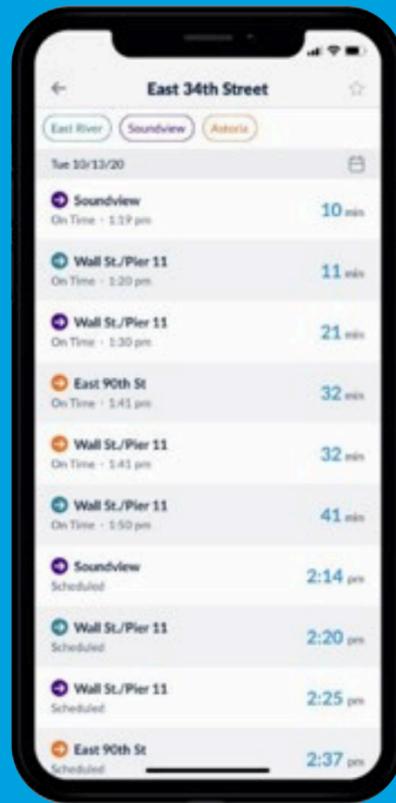
# NYC FERRY APP



Mobile Ticketing



Live Ferry Map



Real-Time Schedule



Trip Planner

- Real-time routes updates and alerts
- Contactless mobile ticketing
- Trip planner
- Schedules
- Track your ferry in real time
- Connections to micro-mobility transit directly in the NYC Ferry app
- Real-time rider and bike capacity updates



# Questions?

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