

WELCOME TO
OMINNY



WHAT IS OMNY?

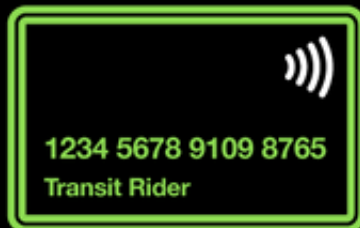
OMNY is the MTA's new contactless fare payment system

OMNY offers more options for how and where to pay the fare

Short for "One Metro New York" – embodying our goal of serving all customers across many modes of transportation in the region

OMNY will eventually replace legacy fare payment systems including MetroCard and eTix

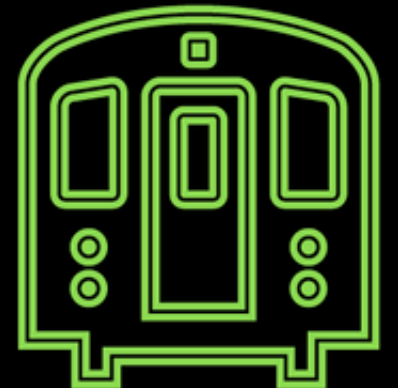
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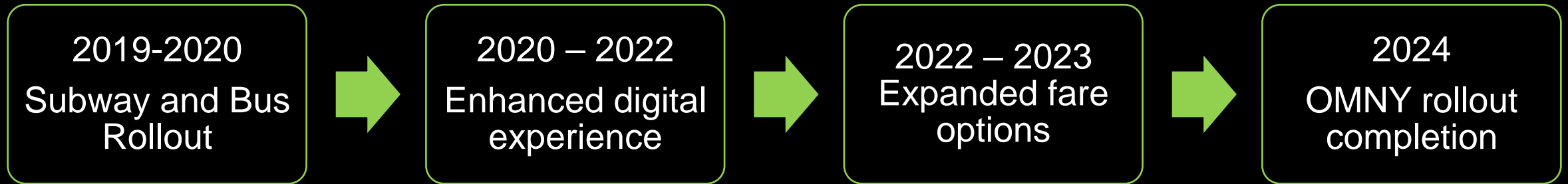
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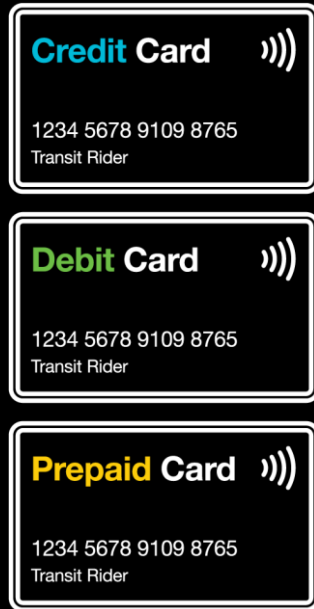
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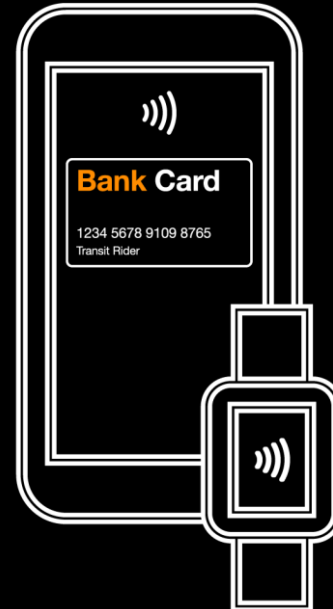
OMNY's Timeline



HOW DOES OMNY WORK?



Tap your contactless credit, debit, or reloadable prepaid card.



Set up your digital wallet and tap your smart phone, smart watch, or wearable.



Load an OMNY card before you travel. You can buy a new OMNY card or reload an existing card at a retail location near you or online.



BENEFITS OF USING OMNY

Contactless forms of payment

Weekly fare capping

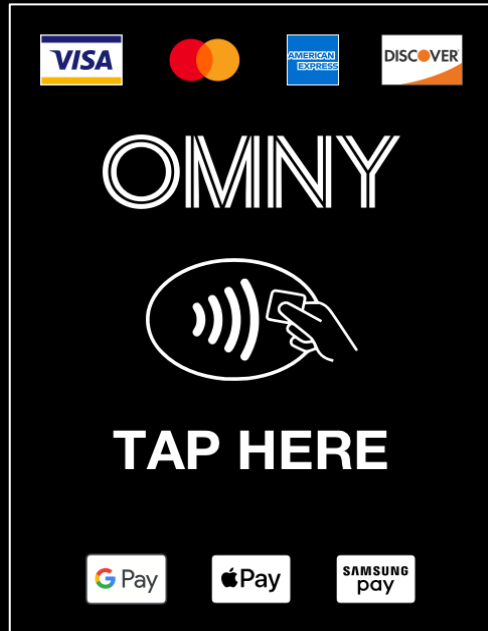
Online account management at omny.info

Free Transfers

More durable cards

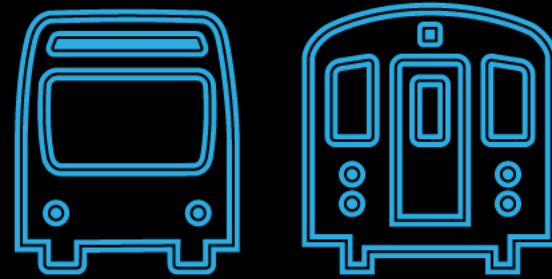


TAPPING AT OMNY READERS

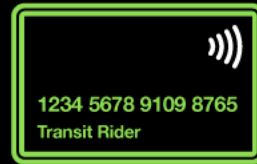


WHY ARE WE HERE?

The new way to pay for



using the

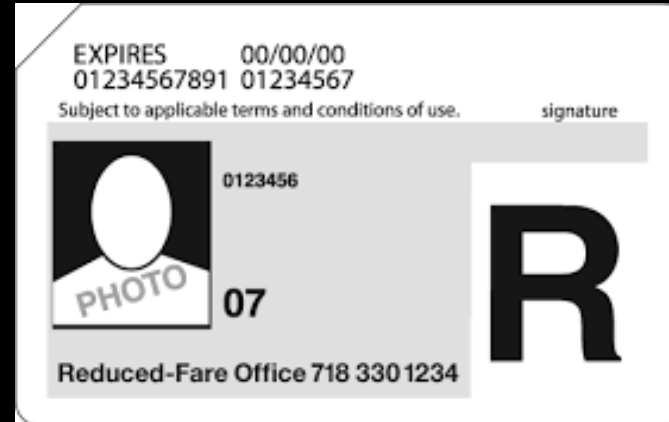


you already have

REDUCED FARE

Reduced-Fare with OMNY offers the same half-price fare that customers receive today, only with more options for how you pay the fare.

Customers must be accepted in the Reduced-Fare Program before they can switch their benefits over to Reduced-Fare OMNY.



“I can’t tap and get reduced fares”

FALSE

Reduced-Fare MetroCard riders:
Use our digital assistant at OMNY.info to set up
Reduced-Fare OMNY. It’s fast and easy.

Start tapping today.



OMNY.info
digital assistant.

 **OMNY**
omny.info

OMNY

is here for our
Reduced-Fare
customers!



SWITCHING TO REDUCED FARE OMNY



[How OMNY Works](#)

[Help](#) ▾

[Register](#)

[Sign In](#)

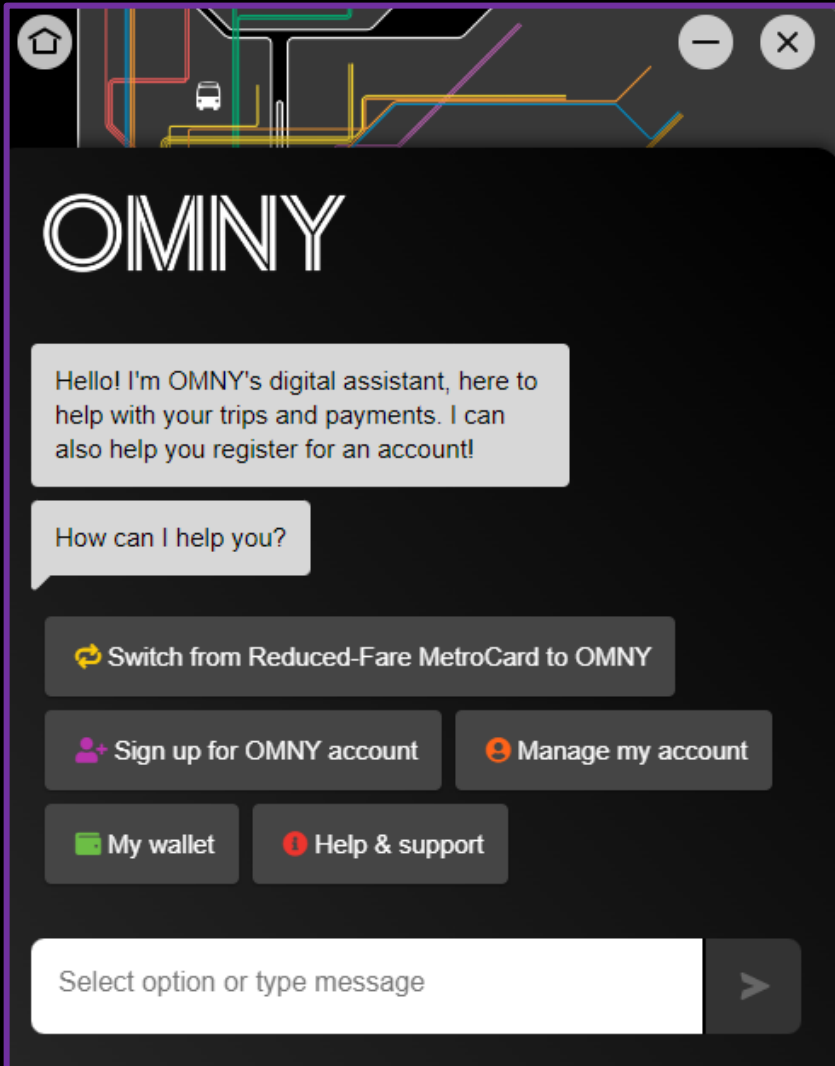
Enjoy the convenience of contactless in every borough

[Learn more](#)



 **Digital Assistant**

SWITCHING TO REDUCED FARE OMNY



Streamlined process takes only a few minutes.

Digital assistant is screen reader accessible.

Customer support available from the OMNY Call center.

Assistance at in-person locations will be available by the end of the year.





CONTACT US



For questions about OMNY, you can reach the OMNY customer service online. If you have an OMNY account, sign in at omny.info.

If you do not have an OMNY account, you can still connect with OMNY customer service online by filling out the form on omny.info/contact.



You can call OMNY customer service directly at 877-789-6669. The customer service center is open 7 days a week, 8 am to 5 pm.

While speaking with an OMNY customer service representative, you can access your OMNY account, hear your trips and charges, manage your travel cards, and more.



QUESTIONS?

OMNY

Just tap and go.

